



Travel Agent group incentive Book More, Earn FREE Seats!

Bookings made by October 31, 2024
for travel November 1, 2024 to October 31, 2025¹

2 SEATS FREE²

› Book between 100 & 199 passengers

4 SEATS FREE²

› Book 200+ passengers



¹ Applicable to all bookings. Not combinable within an agency, only the booking travel agent listed on file will be eligible to redeem the free seats. All files must have full deposit applied. If the total number of seats booked drops below the minimum sales requirement to earn a free seat you will be charged for the free seat redeemed. ² Free seats are earned in economy class for travel between January 1 and December 15, 2025 to any destinations operated by Air Transat. No blackout dates, space is subject to availability at time of booking. Taxes, fees and surcharges are not included and are due at time of booking. The travel agent must be travelling. The free seat is non-transferable, non-refundable and holds no cash value. Transat is a division of Transat Tours Canada and is registered as a travel wholesaler in Ontario (Reg #50009486) with offices at 5915 Airport Road, Suite 910 Mississauga, Ontario L4V 1T1, British Columbia (Reg #2454) with offices at 11900 Haney Place, Unit 151 Maple Ridge BC V2X 8R9 and Quebec (Reg. # 754241) with offices at 300 Léo-Pariseau Street, Suite 200, Montreal (Quebec) H2X 4C2. COM-4938 //November 1, 2023

Travel moves us

Travel Agent Free Frequently Asked Questions



1. How do I verify my eligibility?

There is no tracking required on your part, simply email your name and agency telephone number to grouprewards@transat.com, we'll validate and email you back. Only group files are applicable, and they all must have the full deposit applied to be applicable.

Our team works Monday to Friday from 9-5pm EST, please allow for a 24-48 business hour turnaround time.

2. How do I secure my free seat?

Once you've confirmed your eligibility, please book your free seat through sirev following the easy steps below:

1. Visit www.transatagentdirect.com and click **book a flight**.
2. Select **roundtrip** and enter the information for the total number of seats you're booking.
3. The available flights will now display, select **see returns** next to the **economy Transat** flight. It's very important that you select the economy/Transat option.
4. Click **select** next to the **economy Transat** option. Again, it is very important to select the economy/Transat flight option.
5. The roundtrip flights will now be displayed, select **continue** and move forward in the booking process.
6. When it comes to the payment screen, please enter your credit card for the full tax amount and apply a cheque for the balance.
7. Once you've completed the booking, please email your file number to grouprewards@transat.com one of our representatives will adjust your file and reply back to you with the confirmation.

3. What class of service is the free seat?

The free seat(s) is available in economy class to any destination operated by Air Transat. If you'd like to upgrade to a Club Transat seat, please speak with our representative and they will quote you the supplement.

4. What happens if I fall below the minimum requirement to earn the free seat?

If the total number of seats booked drops below the minimum, you will be charged for the free seat redeemed.

5. Can agents within the same agency combine their sales to earn more free seats? Can I give my free seats to another agent within the same agency?

Sales cannot be combined within the agency; each agent earns the free seats based on their own bookings. Only the agent listed on the booking is eligible to redeem the free seat(s).

6. If I earn more than one free seat, can I give it to a travel companion?

Yes, the complimentary seats can be given to a travel companion provided the travel agent is travelling.

7. Are there blackout dates for the free seat?

There are no blackout dates, however the free seat(s) cannot be used for travel between December 15 and January 2.

8. Are taxes, fees and surcharges included?

No, the taxes, fees and surcharges must be paid at time of booking and are non-refundable.

9. Can I book Option Plus or pre-select my seats in advance when using a free seat?

Yes, please visit www.airtransat.com and retrieve your booking through **Manage My Booking**.